



Consumer Response Group

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TECHNICAL SERVICE BULLETIN 10026

MODEL(S): 25 WX NW ST

DESCRIPTION: You can still hear sound from the speaker even when the volume control is turned all the way down.

ACTION: Remove the top cover from the radio. Towards the front of the radio there is a blue jumper wire soldered on the board. This blue wire provides the alarm sound when the radio detects a weather alert signal.

The weather alarm is bypassed around the volume control, so that you hear the alarm even if the volume is turned down. The blue wire carries the alarm sound. Unfortunately, stray audio can couple onto the blue wire and provide sound even if the volume is turned all the way down. There are 4 possible solutions:

1. Remove the blue wire. The drawback is that you will no longer hear weather alarms. Everything else will work fine (CB & weather channels).
2. Re-route the blue wire a different way. Try moving it around while listening to the radio.
3. Replace the blue wire with a piece of coax. Connect only one end of the shield to ground. It does not matter which end is grounded.
4. Do nothing. This problem is only an issue when background noise is low. (Such as when the engine is stopped or if the radio is used as a base station) While driving down the road the residual volume should not be noticeable.

ADJUSTMENTS: None.

NOTES: None.